

Luis Melo

E-mail: luismelo78@gmail.com

has successfully completed the following openSAP course:
**Human Experience Management (HXM)
- The Next Phase of HR**

Instructors: Steven T. Hunt, Benjamin Granger,
Robert Richardson, Steve Bennetts, Greg Selke,
Andy Shean, Emily Wilson, Marcus Wolf,
Susan Thomas, Patrick Ashamalla, Brett Addis

This three-week online course was held from October 13 through November 18, 2020. It comprised 2-3 hours of learning effort per week, 3 weekly assignments, and 1 final exam.

The course covered the following topics:

- The Core Elements of HXM
- Shaping & Managing Employee Experience
- Strategic Applications of HXM

Maximum score possible for this course: 180 points.

The candidate scored 152.1 points (84.5%) by working on weekly assignments and taking a final exam.



Michaela Laemmler
Head of openSAP



Jill Popelka
President of SAP SuccessFactors

Waldorf, Germany, November 14, 2020



Verify online: <https://open.sap.com/verify/xozen-hifaf-nesam-misyr-tosuh>

openSAP
open.sap.com

openSAP is SAP's platform for open online courses. It supports you in acquiring knowledge on key topics for success in the SAP ecosystem.